Congress of the United States

Washington, DC 20515

October 25, 2024

The Honorable Miguel Cardona Secretary U.S. Department of Education 400 Maryland Avenue SW Washington, D.C. 20002

Dear Secretary Cardona:

In light of the disruptions many borrowers face due to ongoing litigation over the Saving on a Valuable Education (SAVE) Plan, we write to urge you to provide clarity and support to minimize the harm posed to affected borrowers.

As you know, the eight million SAVE Plan participants are facing uncertainty after the 8th Circuit Court of Appeals halted implementation of the SAVE Plan. While we recognize the Department of Education's efforts to avoid penalizing borrowers by putting their accounts into forbearance, we remain concerned about the numerous challenges borrowers continue to face.

In particular, for those borrowers in the process of pursuing Public Service Loan Forgiveness (PSLF), the current period of forbearance and accompanying disruptions in loan servicing create uncertainty for the status of their loan forgiveness eligibility and financial future. We acknowledge the Department's efforts to provide guidance for borrowers in this situation to apply for different repayment plans or to consider future buybacks for nonrepayment during forbearance, as well as the Department's recent announcement that it is working to restore access to other repayment plan options. We are also encouraged to see the Department reinstate the online application so that borrowers can apply for repayment options. Unfortunately, our constituents report hearing conflicting information from servicers about whether any income-driven repayment plan applications are being accepted and processed. As a result, these borrowers are locked out of making progress toward the qualifying 120 monthly payments for PSLF eligibility even as they continue to serve our communities.

For these and other borrowers currently enrolled in the SAVE plan, we remain concerned about the importance of ensuring that all borrowers have adequate support and information to successfully navigate student loan repayment as litigation continues. The Department must also ensure that it has sufficient plans in place to facilitate a successful and immediate transition for affected borrowers should the final judicial ruling ultimately prevent implementation of the SAVE plan. The Department's plans should include preparing the necessary guidance for borrowers, adjusting contracts and issuing new regulations as needed. Given the instability created by the court's ruling and the resulting widespread impact on borrowers, it is clearly in the public's interest for the Department to move quickly as possible to be prepared for any potential judicial outcome.

Given the Department's duty to protect student loan borrowers, we respectfully request that:

- The Department ensure that the current period of forbearance counts for PSLF borrowers, given that these circumstances are out of their control;
- The Department urgently restore access to other income-based repayment plans during the duration of
 these court proceedings and conduct robust outreach to borrowers to increase awareness of borrowers'
 ability to submit online applications with their servicers for available repayment options; and

• The Department plan to immediately ensure access to alternative, pre-existing repayment plans if SAVE is struck down by the courts.

We thank you for your immediate attention to these matters, and we urge you to work as quickly as possible to prevent any further harm to borrowers.

Sincerely,

Sincerely,

Jeanne Shaheen

United States Senator

Brendan F. Boyle Member of Congress

Margaret Wood Hassan

United States Senator

Martin Heinrich

United States Senator

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United States Senator

United States Senator

Elizabeth Warren

United States Senator

Peter Welch

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Danny K. Davis Member of Congress

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Gary Creters
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Member of Congress

Mafine Waters

Joe Courtney Member of Congress

Member of Congress

J. Luis Correa Member of Congress

Alma S. Adams, Ph.D. Member of Congress

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Henry C. "Hank" Johnson, Jr. Member of Congress

Judy Chu Member of Congress

Kathy Castor Member of Congress

Katly Castor

Gwen S. Moore Member of Congress

Member of Congress

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Ritchie Torres

Member of Congress

Ritchie Jone

Sean Casten

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